

United States Postal Service®

# INDUSTRYALERT

May 10, 2021

**RESOLVED: INCIDENT #5901465: *Issue Impacting Package Platform – Data Feed is Current Now***

The United States Postal Service performed maintenance activities impacting Package Platform resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
  - Pricing Notification
  - Final Notification
  
- Postage Payment for **USPS Returns and Outbound** service via EPS

As per our assessments, data feed is current now.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail ([InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov)) or telephone (1-800-238-3150, Option 2).

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